



July 31, 2021

Dear Residents, Families and Responsible Parties;

We wanted to inform you that we received confirmation today that a non-direct care employee tested positive for COVID-19. This employee is fully vaccinated and was last in facility on July 30, 2021. The employee is home recovering.

We continue to follow the latest rules and guidelines from Centers for Medicare and Medicaid Services (CMS) as well as the Centers for Disease Control (CDC) and the Hawaii Department of Health (HDOH). These guidelines continue to be updated regularly and have changed throughout the course of the pandemic.

All residents and staff will be COVID tested and monitored for COVID like signs and symptoms. Unfortunately, under direction by CMS and CDC, we must temporarily stop all visitation. This includes no window visits in order to limit exposure to our facility and grounds. We will continue virtual visits (FaceTime, Zoom, Duo) in the interim. If you are interested in virtual visits, please call Therapeutic Recreations to schedule time(s) 808-247-2220 ext. 553.

Per CMS and CDC, we may reopen visitation after one round of outbreak testing of all residents and staff **and** all test results are negative. If during outbreak testing a positive result is identified, we will be required to continue to suspend visitation until we have cleared a 14-day period with no new positive results. We are very sorry for the inconvenience.

We will continue to provide you with updates as they become available. We will continue to practice safe infection prevention and control measures such as hand hygiene, face masking and physical distancing.

If you have any questions, please feel free to contact us at 247-2220. You may also visit our website at www.alohanursing.com for regular updates.

Sincerely,

Darrin Schadel,
Administrator